Product Change Notification	Date 11/19/2019
Product	Product lines: ConnectPort X2, ConnectPort X4, XBee Gateway, XBee Industrial Gateway
Notice Number	191119-03

Description of change	Several Digi product lines will be updated with unique default passwords. Please share this notification with customers and users, as this update impacts deployment procedures. Digi recommends customers: **Keep** record of your devices' unique default passwords by retaining the spare labels with your hardware records. **Utilize** the Digi Remote Manager (DRM) mobile app for adding devices to your DRM inventory. It's as easy as scanning the QR code on the box, device, or spare label. **Share** these instructions with anyone who will be unboxing and installing Digi devices with unique default passwords. Customers are strongly urged to follow best practices and ensure that all devices have unique passwords. Consult the following page for latest information and any further updates: https://www.digi.com/support/knowledge-base/unique-default-passwords-for-digi-products

Reason for Change	As of January 1, 2020, the California Consumer Privacy Act SB-327 requires all cellular and internet connected devices manufactured after that date to have unique default passwords for each device. This requirement increases security and reduces the likelihood of intrusion and malicious attack. Many Digi products already comply and have unique passwords per device. However, Digi is updating all remaining products to come into compliance.

	Note: Existing product manufactured prior to January 1, 2020 may continue to be sold as is. The change applies only to products manufactured on or after January 1, 2020.

Details of Change	• Firmware will be updated to include a unique password per device, which will be assigned at the time of manufacturing.
	 The unique password will be required for:
	     o Adding the device to your **Digi Remote Manager®** (DRM) device inventory, if the product supports use with Digi Remote Manager.
	     o Configuring your device using a **web interface** or
	     o Configuring your device using the **command line interface** (CLI) if the product supports Command line configuration.
	 • Each device's label will be updated with:
	     o **unique default password**
	     o **QR code** for adding the device to your Digi Remote Manager® (DRM) device inventory with the DRM mobile app.
	
	 • A **spare label** will be shipped loose in each cardboard carton. We recommend you keep this label for your records, in case the device is ever returned to factory defaults.
	 • Documentation, such as Quick Start and User Guides, will be updated.
	
	 If there are questions or concerns about this product change, or for assistance upgrading your device(s), please contact the Digi Support team at tech.support@digi.com.

Affected Part Numbers	A list of the impacted SKUs in these product families is given below. **ConnectPort X2** X2-Z11-EM-A X2-Z11-EM-W X2-HMA-EM-W X2-HMU-EM-A X2-HMU-EM-B **ConnectPort X4** X4-Z11-E-A X4-Z11-E-W X4-M11-U901-A X4H-Z1U-L301-US X4-Z1U-U901-A X4-Z1J-U901-CW X4-Z1J-U901-W **XBee Gateway** X2E-Z3C-E1-A X2E-Z3C-E1-W X2E-Z3C-H2-W X2E-Z3C-W1-A X2E-Z3C-W1-W **XBee Industrial Gateway** XGI-20CZ7-E00-W0 XGI-20CZ7-EU7-W0 XGI-2PCZ7-E00-W0 XGI-2PCZ7-EL1-W0

Timing of Change	All products manufactured on or after January 1, 2020.